






443-260-2300
www.shoretransit.org



... going places together!



TANF Transportation in Rural Areas

-  Shore Transit partners with the Departments of Social Services in Somerset, Wicomico, and Worcester Counties.
-  Case Managers from the Departments of Social Services develop Transportation Plans with their clients and fax it to the Shore Transit Customer Service Center on Transportation Plan Forms.
-  The Transportation Plans state what type of transportation services are to be provided: Curb-to-Curb, Fixed Routes, or Taxis.

TANF Transportation in Rural Areas Continued



Curb-to-Curb services are generally requested when it is not feasible to connect to Fixed Route services.



Taxi services are generally requested when clients have school age children who utilize school bus services and/or children going to day care facilities requiring one or more stops before reaching their destinations.



One or a combination of these services may be requested in the Transportation Plans.

TANF Transportation in Rural Areas Continued



In order to utilize Fixed Route services, clients must have a Shore Transit Photo ID Card.



Case Managers complete a Shore Transit Photo ID Card Request Form indicating the length of time the Card is to be active and email it with a photo of the client to the Shore Transit Customer Service Center. The Case Managers are notified when the ID Cards are ready.

TANF Transportation in Rural Areas Continued



Clients are responsible for contacting the Shore Transit Customer Service Center on a weekly basis to confirm their Transportation Plans.



The costs for transportation services for the clients are billed to the Departments of Social Services on a monthly basis by Shore Transit.